



ANGAT WATER DISTRICT

269 M.A. Fernando St. Sta. Cruz
Angat, Bulacan, Philippines
Tel. No. (044) 671-1204 Fax No. (044)769-1529

FREEDOM OF INFORMATION (FOI) NARRATIVE REPORT 2025

I. Overview

Pursuant to Executive Order No. 2, s. 2016, the Freedom of Information (FOI) Program aims to promote transparency, accountability, and citizen participation by granting public access to government-held information.

During the reporting period, Angat Water District maintained its commitment to FOI compliance by ensuring that all necessary systems, personnel, and communication channels were in place to facilitate requests for information from the public.

II. Scope

This report covers the implementation of the FOI Program of Angat Water District for the specified reporting period. It includes all potential FOI requests received through the following channels:

FOI ePortal (www.foi.gov.ph)

Official agency email

Manual or walk-in requests

III. Methodology

Data for this report were gathered through the monitoring of the agency's FOI registry, official email inbox, and records of manual or walk-in requests. Coordination with the designated FOI Receiving Officer (FRO) was also undertaken to verify the existence and status of any FOI requests received during the reporting period.

IV. Data Interpretation

IV-A. Quantitative Interpretation

For the reporting period, Angat Water District recorded zero (0) FOI requests, as summarized below:

Requests received via FOI ePortal: 0
Requests received via manual/walk-in: 0
Total requests received: 0
Requests processed: 0
Requests approved: 0
Requests denied: 0
Pending requests: 0

The data indicate that no transactions related to FOI requests were recorded during the reporting period.

IV-B. Qualitative Interpretation

The absence of FOI requests may suggest that stakeholders' information needs were sufficiently addressed through existing disclosure mechanisms, such as publicly available reports, announcements, and direct coordination with the agency.

It may also indicate a need to further enhance public awareness regarding the FOI Program and the available channels for requesting information. Despite the lack of requests, the agency ensured that all FOI systems remained functional and that responsible personnel were prepared to process requests when necessary.

V. Recommendation

In order to strengthen FOI implementation, Angat Water District may consider the following:

Enhance Public Awareness – Conduct information dissemination activities to inform stakeholders about their right to access information through the FOI Program.

Improve Online Presence – Regularly update the agency website and other platforms with relevant and disclosable information.

Sustain FOI Readiness – Ensure continuous capacity-building for FOI personnel and maintain efficient request-handling systems.

Strengthen Transparency Initiatives – Proactively disclose frequently requested information to minimize the need for formal **FOI requests**.

VI. Annex

Annex A – FOI Feedback Report



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FREEDOM OF INFORMATION (FOI) FEEDBACK REPORT

Requestor Name:						
Address:						
Date:						
Kindly rate the service of Angat Water District in answering the information/data requested using the following scale:						
5 – Excellent 4 – Very Satisfactory 3 – Satisfactory 2 – Fair 1 – Needs Improvement						
"If rating = "Needs Improvement", please indicate how we can improve in the Remarks column.						
Questions	5	4	3	2	1	Remarks
1. Are you satisfied with the handling of your FOI request?						
2. Did you receive your information within 15 to 35 working days?						
3. For unsuccessful requests, are you satisfied with the reason provided? (please skip if not applicable)						
4. For successful requests, was the response you received easy to understand?						
5. Did you feel that we communicated with you effectively, from start to finish?						
6. Is there anything we could do to improve our service in the future?						

Signature: _____

Quality Management Systems ISO 9001:2015 CERTIFIED



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 FOI Receiving Officer

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